

SONAL TOURS AND TRAVELS

REGISTRATION FORM

TOUR/TREK NAME : _____, DATE : __/__/_____,
SURNAME : _____
NAME MR/MRS/MS : _____
FATHER/ HUSBAND NAME : _____
DATE OF BIRTH : (DD/MM/YY) __/__/_____, BLOOD GROUP: _____,
PHYSICAL CONDITION : _____
MEDICAL HISTORY : _____
ADDRESS : _____

MOBILE NO : _____ HOME /OTHER MOB NO : _____
E MAIL ID : _____
OCCUPATION - [1] SERVICE [2] BUSINESS [3] STUDENT [4] HOUSEWIFE [5] OTHER

(Signature of Participant)

INDEMNITY

(Please fill out in own handwriting)

I _____ Son/Daughter/wife of _____ resident of _____ having read the **Sonal Tours & Travels** General Information, Profile and Term & Conditions For Registration. And having agreed to participate in (Tour/Trek Name) _____ during (dates, From /to) _____ Being organized by The **Sonal Tours & Travels**, do here by declare that I am attending the camp/activity at my own risk & responsibility. I further declare that the institution or any person(s) authorized by the aforementioned organization in this behalf shall not in any way be liable to me or to my dependents, legal heirs successors or to any other person(s), for any loss, damage, disability or injury sustained by me or for death resulting for my participation in the above mentioned program/activity. The aforesaid Organizations & any/all person(s) authorized by them shall not be liable to pay any compensation, by whatever name called, to me or to my dependents, legal heirs, successors, assigns or to any other person(s) herein before not mentioned.

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Terms and Conditions -

Dear Guest(s),

We, **SONAL TOURS AND TRAVELS** make every effort to provide you with the best services in a pleasant, friendly and homely atmosphere at all times. We strive for your complete satisfaction to provide a safe and secure journey to the best of our ability without any misunderstandings between your good-selves

1. Health:

Guest/s hereby acknowledges that all the guest/s who have booked the tour have gone through the itinerary and is well aware about the same and are Medically fit to undertake the said tour. The Company reserves the right to ask the guest/s to provide written certification of his medical fitness before departure. The persons who are medically fit to undertake the said tours only shall join the said tour. The persons who are and / or who have suffered from any ailments for which they have taken medical treatment and/or have gone into check-up and/or hospitalization shall join the tour at their own risk. In case of any health emergency or health related issues while touring, the guest/s shall solely be responsible for it and to make their own arrangements on the tour for medical assistance & other expenses. Guest/s shall not expect the Tour leader to pay full time attention and / or to provide any medical treatment. It is possible that the Tour Leader may be busy in his work for making arrangements for rest of the group. **Sonal Tours and Travels** reserves the right to restrict / modify / amend the tour of such guest/s without assigning any reasons. No refund is applicable in such case.

2. Guest with medical ailment:

The guest/s suffering from any disease at the time of booking / registration is required to provide the MD doctor's fitness certificate to undertake the tour. In case of death of guest/s, all the arrangements for transportation of dead body including procuring the death certificate, postmortem, repatriation of dead body and all personal effects/property and insurance claims etc. shall be made by the accompanying guest/s and/or relative of the deceased. Company shall make all endeavor to extend any help but cannot guarantee the same. The entire expenses shall be borne by the accompanying guest/s or their relatives. **Sonal Tours and Travels** or any tour leader shall not be responsible for the same. If any of the relatives want to visit the country where the guest/s has passed away all the necessary arrangement shall be made by the said relatives only.

3. Insurance:

The tour cost may not include insurance charges unless it is mandatory as per the prevailing rules of the respective countries. Guest/s are advised and recommended to acquire adequate Insurance Policy and Overseas Travel Insurance cover as per requirement of Government of the Country concern to meet expense including medical, legal hospitalization, accident etc. during the tour. Presently for most of the European countries, it is mandatory to obtain an Overseas Travel Insurance policy for the tour. In Europe, Egypt and Dubai Tours, **Sonal Tours & Travels** facilitates the insurance for guest/s upto the age of 59 years and guest needs to pay differential insurance charges for age exceeding 59 years over and above the tour tariff. It is obligatory for the guest/s to make full disclosure to Insurance Company of guest/s' medical condition that may affect his ability to take up and complete the full tour. Insurance Company and / or service provider reserves the right to call for any written certification of guest/s' medical fitness before departure. **Sonal Tours & Travels** is insurance facilitator and is not liable / responsible for any reason whatsoever, for settlement of insurance claims and it is a matter solely between the concerned insurance company and the guest/s. Insurance companies do not insure

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baggage. Guest/s is / are advised not to carry valuables or money on tour and keep any valuables in cargo baggage. In case of any unfortunate event while on tour like hospitalization and / or unfortunate demise, it shall be the sole responsibility of the guest/s and / or relative of the hospitalized person/deceased to contact and submit the necessary claim to insurance authorities for further processing of the claim.

4. Airlines/Train:

Airlines are solely responsible for overbooking of seats by the Airline, failure to provide meal as required by the guest/s' choice, meals offered by the airline/quality of meal, loss of baggage by the Airline, failure on the part of Airline to accommodate guest/s despite having confirmed tickets, flight delay, change in date or time, no permission to board on flight by Airlines, suspension of operation of Airline etc and no claim of whatsoever nature shall be made by the guest/s against **Sonal Tours & Travels**. Sonal Tours & Travels do not provide meals in flight/Train. Allotment of seats are in the hands of the airline in group booking. Guest is required to bare additional cost due to delay in flight or cancellation of flight or missed the flight as the case may be. Guests are free to book their own tickets & refund will be as per contract between Sonal Tours & Travels to Airline. Once Air tickets are released as per request of guest, **Sonal Tours & Travels** will not be responsible for new booking & guests joining the group. In case of any increase in Airport Taxes / Airport Development fees payable to the respective Airport shall be borne and payable by guest/s. All the booking / cancellation / change of the airline ticket and the travel on such airline ticket shall be subject to the terms and conditions of respective airlines. High season surcharge as per the rules of the Airline concerned has to be paid by the guest/s. Any increase in airfare, airport taxes, visa charges, fuel surcharges after the booking/registration shall have to be paid by the guest/s. **Sonal Tours & Travels** shall be only service facilitator in case of all regional air departure and flight connectivity. Any pre or post program of Guest in personal nature, shall be the responsibility of Guest only.

5. **Reimbursement to Sonal Tours & Travels** for payment due and payable by the guest but made on his behalf by Sonal Tours & Travels: Over and above the tour tariff paid by the guest/s if **Sonal Tours & Travels** pays any money for and on behalf of the guest/s as per the requirement under law, force majeure or otherwise, the same shall be reimbursed by the concerned guest/s to Sonal Tours & Travels forthwith on demand by Sonal Tours & Travels.

6. Loss of Passport:

Guest/s traveling abroad shall take care of not losing passport. Loss of passport on tour involves costs and consequences such as filing FIR, visiting Indian Embassy, getting new passport or landing certificate, expenses on the stay, food, transportation etc. all of which have to be borne and paid by the concerned guest/s only. Getting the landing certificate or the new passport is the sole responsibility of guest/s. Tour Leader is not responsible or liable or under obligation, for the loss of passport and consequences thereof. Entire consequential expenses shall be borne by the guest/s. Any other guest accompanying the guest who has lost the passport wishes to terminate the tour intermittently shall also be responsible to meet the related / consequential expenses etc. No further refund shall be given for the guest leaving the tour abruptly.

7. **Sonal Tours & Travels** shall not be responsible for any errors in the date of Visa granted or delay in granting visa or scanned photographs by the concerned authority. Guest shall be responsible for the photographs specifications provided by different Consulate. Generally consulate do not gives any

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reason for not granting visa and / or with refusal stamp on passport. **Sonal Tours & Travels** therefore shall not provide any reason why a person is not granted a visa. Sonal Tours & Travels also can not give any reason why a particular person was granted a visa as the same is at the discretion of embassy or consulate of respective countries. Delay in submission of visa documents or rejection of visa for any reason is sole discretion of concerned embassy / Visa Facilitate Centre over which Sonal Tours & Travels has no control & **Sonal Tours & Travels** is not responsible for the same. All costs and charges in respect of the said application for the visa as intimated by Company shall be borne by the guest/s only. Company reserves the right to levy an additional charge over and above the tour tariff to be paid and borne by guest/s for delay in procuring visa by the guest/s and producing before Sonal Tours & Travels for any reason whatsoever. Some Embassies and Consulates and/or Visa facilitating Centre requires Guest to appear in person in order to provide bio metric data (fingerprints, digital photography, etc) and / or Interview. Therefore Guests will require to visit VISA facilitating Centre / embassies / consulates PAN India anywhere at their own cost.

8. **Baggage:** Guest/s are responsible for their own baggage. The baggage at the airport, during any air travel, in coaches, in any train journey, at immigration points etc, guest/s have to verify the rules and be responsible for the same. The porter - age or the tips for services rendered to carry guest/s baggage to the rooms is guest/s responsibility and have to be paid directly to the service provider. The "porter" or any helper arranged by the guest/s at any train stations, airports, at immigration points or any other place, is the sole responsibility of the guest/s and guest/s shall have to pay tips directly to them.
9. **Valuables:** **Sonal Tours & Travels** advises guest/s not to carry valuable items to the extent possible with them on tour and invariably carry such items, if any, with them while leaving the hotel for whatever reasons and not to keep any valuables, money or important travel documents etc. in suitcase. Better keep them in safe deposit lockers. In case of any loss suffered by the guest/s Sonal Tours & Travels is not liable or responsible for the same.

10. Booking Policy:

- ✓ All Rates & Bookings subject to availability.
- ✓ Rates are subject to change.
- ✓ Tour confirmation only on receipt of full payment.
- ✓ Ac will not work in hilly area.

Notes:

- ❖ In Case of exceptional circumstances, where in we are not in position to provide Hotel mentioned, shall offer similar Hotel.
- ❖ Visit to all Museums in program are subject to their remaining open on day of visit as per rules of competent authority.
- ❖ All Cost quoted are in INR.
- ❖ All expenses, which are not included in the cost of package, shall be paid directly by tourist at the time of checkout

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1. Cancellations for hotels / Package:

When Cancellation is made	Cancellation Charges
On the day of departure.	100% of total tour cost.
01 - 03 Days prior to the operation of the booked tour	80% of total tour cost.
04 - 10 Days prior to the operation of the booked tour	75% of total tour cost.
11 - 15 Days prior to the operation of the booked tour	60% of total tour cost.
16 - 30 Days prior to the operation of the booked tour	40% of total tour cost.
31 - 45 days prior to the operation of the booked tour	25% of total cost.
46 - 60 days prior to the operation of the booked tour	10% of total cost.
More than 60 days.	Registration amount.

2. Cancellation for Flights:

- ❖ *As per Airline cancellation policy.*
- ❖ *Services charges.*

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I, _____, have read the above rules and regulations Serial No 01 to 06 and abide by it and accept the Terms and Conditions with unconditional consent, without modification of the terms, conditions and notices contained herein

Signature in acceptance:

Place:

Date :/...../.....

(Signature of Participant)